

Palestine Red Crescent Society

Emergency Master Plan (EMP)

Second Quarter Report



Reporting Period: 1st April – 30th June 2025



This report summarizes the key achievements of the Palestine Red Crescent Society's (PRCS) Emergency Master Plan (EMP) for the second quarter of 2025 (1 April – 30 June).

It highlights the main results and progress of PRCS's operational response in Gaza and its preparedness and response efforts in the West Bank, under the broader framework of the Emergency Master Plan, launched in early 2025 to build on the Emergency Appeal of late 2023.

Overview:

In the second quarter of 2025, PRCS continued implementing its EMP across the Gaza Strip and the West Bank, adapting its operations to escalating violence and increasing humanitarian needs.

In the Gaza Strip, PRCS sustained its frontline role amid intensified military operations and mass displacement, expanding field hospitals, operating new medical points, and scaling up psychosocial, WASH, and relief interventions to support affected populations.

In the West Bank, PRCS intensified its response to the surge in violence and military incursions in northern camps of the West Bank, particularly Jenin and Tulkarem, while maintaining preparedness and community outreach through health, MHPSS, and relief services.

General Challenges:

Following the collapse of the ceasefire, the closure of all border crossings severely disrupted the entry of humanitarian aid and medical supplies into the Gaza Strip, further straining PRCS's capacity to respond. The escalation of hostilities and continued targeting of medical facilities and personnel in northern Gaza restricted operations and limited the movement of ambulances and relief convoys. Fuel shortages and access denials intensified the crisis, isolating entire communities and impeding service delivery.

In the West Bank, increasing protection incidents, checkpoints, and movement restrictions hampered emergency response operations and delayed the delivery of essential assistance.

Despite these constraints, PRCS sustained its frontline operations, ensuring the continuation of lifesaving and community-based services through its dedicated staff, volunteers, and partners across both regions.



Key Highlights:

1. Health	
1.1. Emergency Medical Services (EMS)	
Gaza Strip	West Bank
- Maintained emergency response capacity with an average of 23 ambulances operating daily, despite shrinking operational space, ongoing targeting, and limited protection for medical teams. - Carried out emergency evacuations from Al Awda and the Indonesian Hospitals in Northern Gaza amid intensified hostilities. - Enhanced staff and volunteer capacity through 5 specialized training courses, benefiting 70 employees and 75 volunteers.	- Maintained full operational readiness through 11 main EMS stations and 21 sub-stations, ensuring 24/7 coverage despite movement restrictions and security challenges. - Operated a fleet of ambulances across all governorates, ensuring timely pre-hospital and emergency care despite movement restrictions and repeated access denials faced by medical teams. - Ensured uninterrupted emergency response capacity through around 230 EMS personnel and 114 trained volunteers operating across all governorates.
1.2. Hospitals	
Gaza Strip	West Bank
- Al-Amal Hospital continued serving in the “red zone”, providing emergency care and specialized surgeries in addition to hosting international medical teams. - Al-Quds Hospital reopened its Maternity Ward on 31 May, offering free maternal and neonatal care. - Al-Mawasi Field Hospital inaugurated on 18 June in Khan Younis with 60 beds, 2 ORs, ER, lab, and imaging unit, serving thousands of IDPs. - Al-Saraya Field Hospital remained active with 3 ORs and 150+ staff and volunteers, responding to aid-related emergencies. - Enhanced clinic and pharmacy services at Al-Saraya with 3 new mobile rooms and a pharmacy unit locally manufactured.	- All PRCS hospitals—Jerusalem, Hebron, Halhoul, and Al-Bireh—remained fully operational, continuing to deliver essential healthcare while advancing upgrades to improve emergency preparedness and service capacity. - Jerusalem Hospital strengthened operations with new medical devices (portable oxygen cylinders, defibrillators, suction machines, and transfer carts) and installed a solar energy system to ensure power continuity. 135 hospital staff received CPR training, and 131 volunteers completed first aid courses. - Hebron Hospital partnered with Boston Children’s Hospital (BCH) for specialized trauma and paramedic training.

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	Al-Bireh Hospital began renovations of the Maternity Department, including a new operating room and delivery facilities.
1.3. Clinics and Medical Points	
Gaza Strip	West Bank
- Maintained healthcare access through operational clinics and medical points despite widespread closures due to insecurity and military escalation. - Six medical points in northern Gaza went out of service, while a new medical point was opened in Al-Mawasi on 27 May to serve displaced populations. - Provided essential services including maternal and childcare, immunizations, and general consultations across remaining operational sites. - Delivered vaccinations to 4,135 children through five PRCS clinics, ensuring continuity of immunization programs. - Introduced nutrition activities in partnership with UNICEF, training doctors and nurses in five clinics and reaching 8,850 children under five.	- Provided healthcare services to 35,730 beneficiaries through PRCS clinics and mobile units during May and June 2025. - Mobile clinics ensured access to remote and underserved areas, reaching communities isolated by movement restrictions and security incidents. - Served 35,730 people, maintaining continuity of care despite operational constraints.
1.4. MHPSS	
Gaza Strip	West Bank
- Provided Psychological First Aid (PFA) to 46,200 individuals across medical points, field hospitals, and shelters. - Delivered 1,853 individual psychological consultations and conducted 959 awareness sessions to promote mental well-being and coping skills. - Implemented a self-care and stress management program for 591 PRCS staff and volunteers (204 staff, 387 volunteers), in coordination	- Organized 27 community awareness sessions and 15 peer-support groups, targeting caregivers, children, and community leaders to enhance resilience and promote positive mental health practices. - Distributed 10 PFA kits across the West Bank to reinforce emergency response capacity. - Delivered 2 specialized trainings on Narrative Exposure Therapy and PFA for suicide and self-harm, benefiting 17 participants.

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with EMS, Youth and Volunteers, Rehabilitation, Community Work, and Primary Healthcare departments.	• Held self-care and stress management workshops for 73 staff and volunteers, alongside a broader program reaching 591 participants (204 staff, 387 volunteers) in cooperation with EMS, Youth and Volunteers, Rehabilitation, Community Work, and Primary Healthcare departments. • Reinforced coordination with local mental health networks and partners to improve referral systems and case management for high-risk groups.
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2. Disaster Risk Management	
2.1. Relief and Risk Reduction	
Gaza Strip	West Bank
- Delivered emergency assistance to over 140,000 displaced households, distributing food, ready-to-eat rations, and essential non-food items. - Expanded storage capacity by leasing three additional warehouses (2,500 m² total) to accommodate increased relief stocks. - Installed streetlights and three electricity charging points around PRCS facilities, improving safety and access for displaced families. - Mobilized nearly 400 trained volunteers monthly to sustain emergency field operations amid severe access constraints. - Conducted 4,329 awareness campaigns on Explosive Remnants of War (ERW) and landmines, reaching over 101,000 people with life-saving safety messages.	- Distributed 13,980 food parcels to families affected by demolitions, settler violence, and economic hardship, with priority to northern governorates. - Provided cash assistance to vulnerable households identified through field assessments and local coordination, supporting families in meeting urgent needs. - Maintained close coordination with local authorities and community committees to ensure equitable and needs-based relief delivery.
2.2. Shelter	
Gaza Strip	West Bank
- Secured and utilized three plots of land to establish new temporary shelter camps for displaced families. - Managed and maintained nine active shelter camps, ensuring safety, daily operations, and coordination of essential services for IDPs. - Distributed and installed 686 family tents across Khan Younis, Deir al-Balah, Gaza, and North Gaza, providing safe and dignified temporary housing. - Installed generators and solar energy systems to supply electricity and improve living conditions in shelter centers. - Coordinated closely with UNRWA, WFP, ICRC, and local communities to streamline delivery of WASH, health, and food assistance,	- Assessed and secured shelter needs across northern governorates, coordinating with the Shelter Cluster, OCHA, and local authorities. - Distributed emergency shelter materials—including pillows, mattresses, and blankets—to vulnerable families in Tulkarem, Jenin, and Tubas.

For more reports, pictures, and information, click [here](#).



supported by regular coordination and community feedback mechanisms •	
2.3. WASH	
Gaza Strip	West Bank
• Delivered 1,000,000 liters of emergency water via trucking and operated desalination plants producing 250,000 liters monthly in Gaza and Khan Younis. • Distributed 3,271 hygiene kits and 2,619 dignity kits to vulnerable and displaced families. • Conducted safe water and hygiene awareness campaigns—in partnership with the Community Work Department (CWD)—reaching over 60,000 people. • Installed handwashing points and distributed water tanks and jerrycans in displacement centers to maintain hygiene and prevent disease outbreaks. • Repaired and maintained emergency sanitation facilities and coordinated with UN agencies and NGOs to sustain clean water and sanitation services across affected communities.	• Delivered bottled drinking water to affected communities in April and June, ensuring access to safe water amid disruptions. • Distributed 269 hygiene kits and 237 dignity kits to promote health and dignity among vulnerable families. • Held hygiene awareness sessions to encourage safe water use and improved sanitation practices in targeted areas.



3. Community Resilience	
Gaza Strip	West Bank
- Delivered essential community-based services to 34,732 vulnerable individuals through a network of 286 trained volunteers, serving as “mini clinics” in displacement camps and shelters. - Provided follow-up care for 6,813 injured individuals, 13,838 chronic patients, 9,196 pregnant women, and 4,885 people with special needs through repeated visits, health counseling, and referrals. - Implemented community-based first aid interventions for 10,771 individuals, addressing emergency needs such as wound care and fainting management in shelters. - Reached 113,774 people through the eCBHFA health awareness program, covering hygiene, reproductive health, disease prevention, and vaccination awareness. - Conducted two eCBHFA capacity-building trainings for 49 volunteers in Khan Younis and the Middle Area, strengthening skills in health promotion, needs assessment, and emergency first response. - Updated and rolled out the eCBHFA educational toolkit across four governorates to align health messages with Gaza’s emergency context.	- Maintained operations in 96 areas through a network of 1,844 Community Action Committee (CAC) members, benefiting 22,584 individuals in Q2. - Sustained 83 eCBHFA sites across the West Bank, providing health and first aid services to 1,111 beneficiaries. - Conducted trainings and awareness activities reaching 9,576 individuals, strengthening community health and preparedness. - Delivered primary healthcare services through 8 fixed clinics, 3 mobile clinics, and 2 mobile teams, ensuring access for remote and underserved communities.



4. Rehabilitation	
Gaza Strip	West Bank
• Provided therapy services to 735 individuals through rehabilitation centers and mobile outreach to shelters. • Supported 180 children with disabilities through recreational activities and 86 with hearing and speech impairments through specialized education. • Maintained operations at Khan Younis and Central Area centers, while Jabaliya and Rafah centers remain closed due to the conflict. • Delivered vocational training and home-based care to promote independence and family support. • Integrated disability awareness and caregiver education into field activities to sustain inclusive care despite limited resources •	• Provided rehabilitation services to 8,319 individuals through centers and community-based programs across the West Bank. • Delivered 15,683 therapy sessions, including physiotherapy, occupational therapy, and speech and hearing therapy, ensuring continuity of care. • Distributed 177 physical assistive devices and 25 hearing aids to enhance mobility and independence. • Conducted early detection campaigns in three marginalized areas to improve timely diagnosis and referral. • Established four mobile rehabilitation teams to expand outreach in remote areas and launched an inclusiveness study to enhance accessibility across PRCS facilities.



Clinics at Al-Saraya Filed Hospital



Maternity OR at Al-Quds Hospital



PRCS Holding a Symbolic Funeral, Honoring its Martyrs



Mobile Clinic, West Bank